



60-Day Money-Back Guarantee: Terms & Conditions

This Money-Back Guarantee (the "Guarantee") is offered by **Consistent Local Leads** (the "Provider") in relation to the purchase of the **Rank in the Google 3-Pack & Dominate Local Search — 2026 Edition** (the "Service").

1. Eligibility and Guarantee Period

- **Guarantee Window:** The client is eligible to request a full refund of the purchase price for a period of **sixty (60) calendar** days starting from the date of the original purchase (the "Guarantee Period").
- **Condition for Refund:** The Guarantee is strictly conditional upon the client's **full completion and submission** of the "GOOGLE BUSINESS PROFILE AUDIT SHEET" (the "Audit Sheet") as defined in Section 2.
- **Inaction Voids Guarantee:** Failure to complete and submit the Audit Sheet within the 60-day Guarantee Period automatically voids this Guarantee.

2. Definition of "Fully Completed and Submitted"

For the purpose of this Guarantee, the Audit Sheet is considered "fully completed and submitted" only when the following criteria are met:

- **Required Scope:** The Audit Sheet must contain all required data points for **(1) your business's Google Business Profile** (under the 'You' column) and **(2) the Google Business Profiles of three (3) nominated competitors** (under the 'Competitor 1,' 'Competitor 2,' and 'Competitor 3' columns).
- **Mandatory Fields:** All fields listed in the template, from **"1 Name"** through to **"7 Google Posts,"** including all sub-questions (e.g., *Is the business name verified?*, *Number of reviews*, *Date of last review*), must contain unique and relevant data or analysis for all four (4) audited profiles.
 - The use of "N/A" is only permitted in fields where the feature is genuinely unavailable for that business category (e.g., "Menu" for a non-restaurant business) or if a data point truly does not exist.
- **Ranking Data:** The client must provide data for the most recent **Local Falcon Rank Reports Summary** if available, or clearly indicate if this data is unavailable at the time of submission.
- **Submission Method:** The completed Audit Sheet must be submitted electronically to the Provider via the designated submission method janis@consistentlocalleads.com before the Guarantee Period expires.

3. Claim Procedure:

To submit a claim under this Guarantee, the client must:

1. Send an email to janis@consistentlocalleads.com with the subject line: **"Refund Request - GBP Audit Sheet - [Client Name]"**
2. Attach the **fully completed Audit Sheet** as defined in Section 2.

3. Include a brief statement (minimum 50 words) detailing why the client found the **analysis and insights generated by the completed Audit Sheet** *not valuable or not actionable* for their business.
4. The request and the Audit Sheet must be received by the Provider no later than 11:59 PM Australian Eastern Standard Time (AEST) on the 60th day following the date of purchase.

4. Final Review and Refund Processing

- The Provider will review the submitted Audit Sheet to confirm that it meets the "fully completed" definition (Section 2). This review will be completed within **seven (7) business days** of receiving the claim.
- If the Audit Sheet is verified as fully completed according to these terms, a full refund of the original purchase price will be processed within an additional **seven (7) business days** to the original payment method.
- The Provider reserves the right to deny the refund request if the submitted Audit Sheet is found to be intentionally incomplete, falsified, or contains generic, non-specific, or copy-pasted data.